

GENERAL SALES CONDITIONS

Every sale of materials, software and services are subject to the present General Sale Conditions, whatever the clauses listed on the Customer's documents especially his general purchase's conditions.

PRICES

- Prices are firm and non revisable within the limit of validity time indicated on the proposal.
- Prices are expressed tax free.
- freight and carriage costs must be added

DELIVERY, TRANSFER OF PROPERTY, TRANSFER OF RESPONSIBILITY

- ***Unless otherwise stated, the delivery periods mentioned in our quotations are given as an indication.***
- ***Every hardware, software and accessory remain the property of SRA Instruments until the complete payment of their price.***
- ***The responsibility transfer meets the Incoterm DDU, unless specified, for a delivery out of Metropolitan France.***

INSTALLATION AND CONFORMITY

- Reception of the materials intervenes at the end of the tests carried out by SRA INSTRUMENTS or one of its approved subcontractors. The installation is accomplished when the standard test programs are carried out successfully. If SRA INSTRUMENTS or one of its approved subcontractors does not carry out the installation, the reception will intervene at delivery.
- If, on the Customer request, the installation of the materials is deferred more than thirty (30) days from the delivery date, the reception will be declared acquired on the thirty first (31th) day following the delivery.

PAYMENT

- ***Terms of payment are subjected to preliminary agreement of SRA INSTRUMENTS' financial department.***
- ***The time of payment for the whole of the products (hardware, software, spare parts and services) are 30 net days from the date of invoicing.***
- ***Orders for an amount higher than 15,000 Euros free of tax must be accompanied by the payment by cheque or credit transfer, of an instalment at least equal to 30% of their price.***

WARRANTY

- ***The country where the material will be used must be specified before the order. Each material is warranted one (1) year, parts and labour Metropolitan France (manufacturer's warranty) or according specifications of local supplier representatives in another country. The warranty period begins with the reception of the material, as defined in the paragraph installation and conformity.***
- ***Warranty of Micro-chromatographs: 12 months, parts and labour with return to our workshops in Marcy L'Etoile at the customer expenses. Are excluded every damage caused to module(s) following accidental introduction of solid particles and/or liquids into the injector or acid compounds which may damage the injector.***
- ***If the Customer moves the materials in another country, the applicable warranty to the material will be the one of the supplier in the country of destination.***
- ***Repairs are under warranty during 3 months.***